

INSPIRE A COMPETITIVE SPIRIT!

The KT Troubleshooting Simulation Team Championship brings out the best in people!

www.kepner-tregoe.com



Experience the power of learning through the KT Troubleshooting Simulation Team Championship, a comprehensive program that enhances systematic problem-solving competence and team-based collaboration.

Engage in an entertaining learning experience that challenges participants and improves troubleshooting abilities by building on the knowledge and skills gained in each round.

The program can be delivered both virtually or in person.

Each round of competition increases in complexity and difficulty.

Simulation enables participants to develop good problem-solving skills and increase their RCA proficiency.





Key Benefits

Faster Issue Resolution

Increased First Time Fix Rates

Enhanced systematic problem-solving competence

Higher quality hand-over and Shift Change documentation

Improved team-based collaboration

Keep up with the rapid changes and gain the skills necessary to succeed



Participants will learn to

Demonstrate skills through measurable results in a **competitive environment**

Advance through each round, with increasing complexity and difficulty, to **develop and showcase troubleshooting skills**

Gain a solid understanding of what constitutes applied systematic problem-solving

Quickly gather the right information to find the real root cause

Eliminate false possible causes before taking action

While under pressure, learn how to apply systematic problem-solving to **solve complex problems**

Implement successful changes to **prevent recurring incidents**

What makes a Troubleshooting Simulation Team Championship Unique?

It is a revolutionary way to improve team-based problem-solving skills.

KT Troubleshooting Simulation Team Championship stands out from other training programs because it leverages the power of **gamification**, learning by doing, and **instant feedback**.

Similar to airline pilots who learn to fly in simulators, participants of the KT Troubleshooting Simulation Team Championship **practice applied technical problem-solving** in a **safe, simulated environment** that **mirrors real-world challenges**.



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This championship prioritizes hands-on learning instead of using a conventional classroom setting. This innovative simulation-based approach provides an exciting alternative, where participants actively engage in entertaining, game-like scenarios that not only captivate them but also accelerate their learning.

— Technical Services Director, Automotive OEM

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Prepare to witness significant results as the simulation-based challenges improve **first-time fix-rates** and enhance **problem-solving capabilities**.

With this competitive program participants will experience applied **learning** and then demonstrate increased **speed to resolution**.

Simulation is a fascinating way to **unlock your team's full potential**.

Throughout each round, participants **receive detailed feedback**, which allows for **continuous improvement** and **immediate application** of new skills.

KT Troubleshooting Simulation Team Championship Overview

Mirrors Real Life:

The experience is much like an operational environment with **time, cost, and risk** pressure causing stress and a high sense of urgency.

The performance of each team is thus evaluated on the same criteria.

Increasing Challenge:

As the difficulty level increases, the best performing teams of each group will qualify for the Semi-Final “Top 10” round.

This advanced course format will challenge participants with even greater difficulty in scoring exercises.

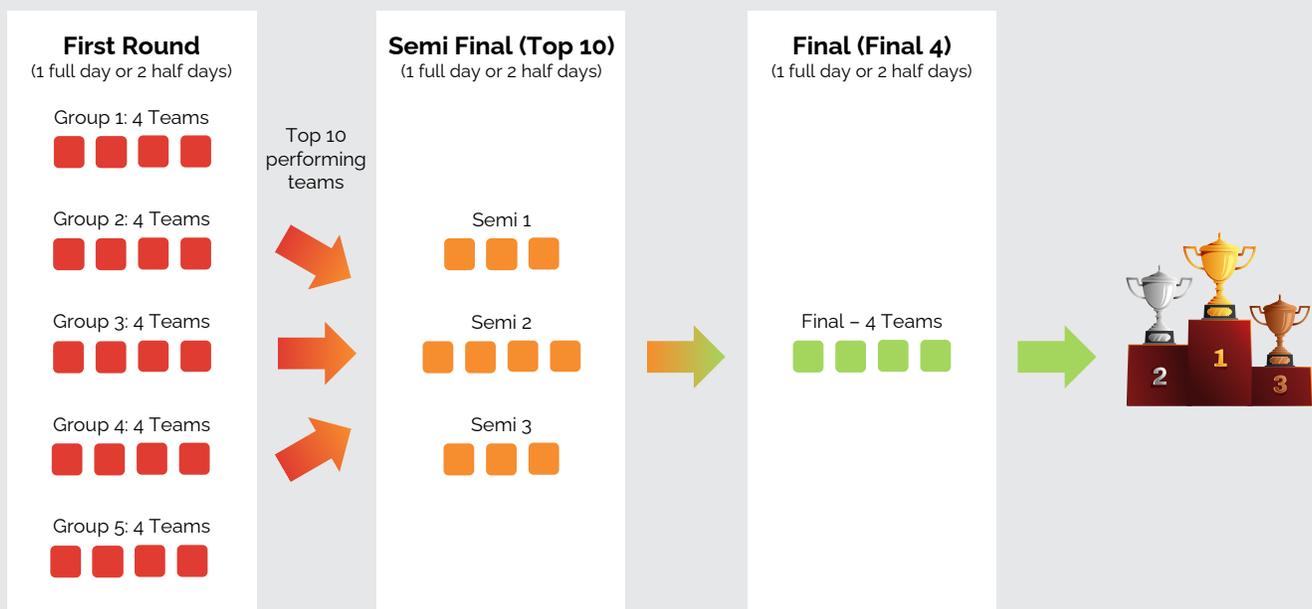
The most outstanding teams will advance to the Final Round: “Top 4.”

Championship:

In the Final “Top 4,” participants will experience the highest level of complexity and difficulty.

All exercises will be scored according to the criteria set for finalists.

With 100 or more participants in the Main round, 50+ participants in the Semi-Final “Top 10,” and 20+ participants in the Final “Top 4,” the KT Simulation Championship offers an exclusive opportunity to **develop systematic problem-solving competence and team-based collaboration in a competitive yet supportive environment.**



Tangible Results

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The KT Troubleshooting Simulation Team Championship provides a unique and effective training experience that develops problem-solving competence, team-based collaboration, and applied technical skills.

— SVP Human Resources,
Semi-Conductor Manufacturer

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Faster solutions

Fewer fix attempts

Less downtime

Better hand-overs

Improved communication



Americas | Europe | Asia-Pacific | Japan